

HOSTED VOICE with Webex (UC&C)



Hosted Voice with Webex offers a fully integrated collaboration experience, bringing together HD voice calling with advanced messaging and meeting capabilities, creating a secure environment for connecting and getting things done all-in-one inclusive platform. Our solution provides the functionality, security, and quality you require to work from home, on the go, or together in a meeting room.

At Segra, we offer a variety of seat options that meet a mix of user configurations tailored to fit each of your employees unique needs and improve overall production for your business. With Hosted Voice with Webex, you have the option to start with the basic telephony seat like our Standard package, or deliver advanced collaboration features for a user with our Premium package that allows them to host up to 1,000 people per meeting.

INCREASED PERFORMANCE

Ultra-fast fiber speeds take Hosted Voice with Webex above and beyond to take your business communications to a whole new level. Having your most business-critical solution on our fiber network provides you peace of mind and a quality experience for your employees and guests.

COMMUNICATE FROM ANYWHERE

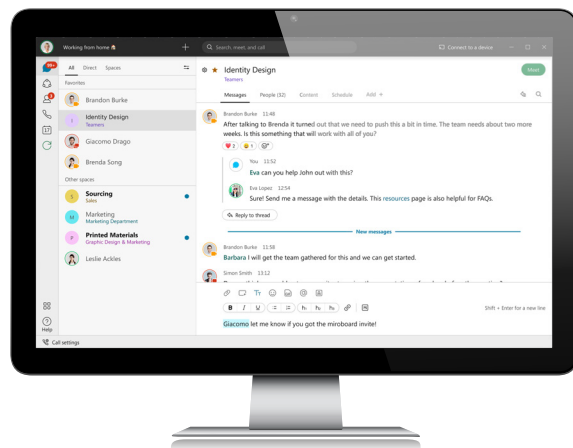
With Hosted Voice with Webex, voice and data travel over the Internet, just as email does, so you can stay in contact with your employees, clients and vendors however, wherever you are. Conference calls, video conferences, emails, faxes – Take the office with you. Conduct 'business as usual' at the airport, on the road, client site...anywhere.

EASY INTEGRATION FOR UNINTERRUPTED WORKFLOW

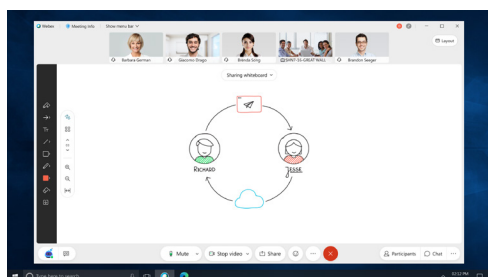
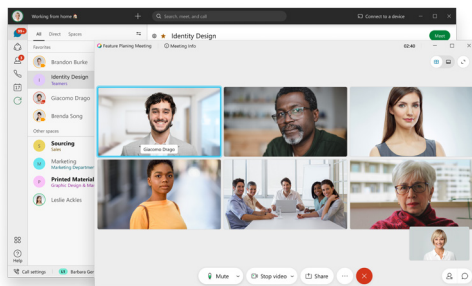
Hosted Voice with Webex offers pre-built bots for third-party applications from vendors such as Microsoft, Google, Slack, Zendesk and many more. You can bring content into your space from other applications, as well as enable access to business information and alerts.

SECURE & RELIABLE

The Segra private network ensures that you stay connected and protected – always. Your messages, files, meeting data, and whiteboard drawings are protected with end-to-end encryption. But what about working with other companies? Your policies are in force even when employees collaborate with others outside of your company, through integration with your Data Loss Prevention (DLP) solution. Keeping your user identities and access protected.



KEY FEATURE CAPABILITIES



COLLABORATION

Spaces Create dedicated Spaces that bring together teams, streamline projects and workflow.

File Sharing Simply drag and drop files with an individual or in a team Space where they are neatly organized, searchable, and saved.

Whiteboarding Sketch your idea on a whiteboard to share with your team and save it for later reference.

Intuitive Search Easily search across Spaces, people, messages, and files to find what you need, when you need it.

Application Integration Have everything at your fingertips for sharing, such as email messages or files from integrated applications.

External Collaboration Easily communicate with people outside of your organization, by inviting them to collaborate with you in your meeting room.

MESSAGING

Direct and Group Chats Enjoy the added functionality with chat messages that allow you to edit, delete, forward, flag, quote, animated reactions, and threading.

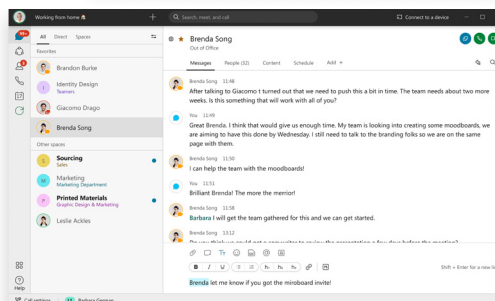
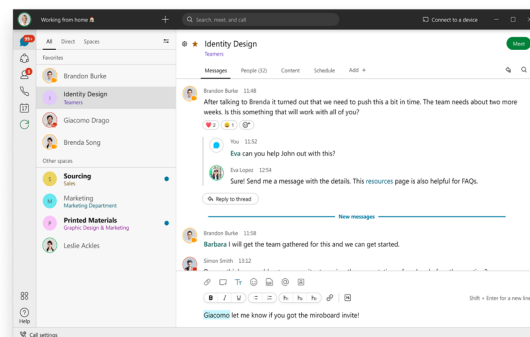
Messaging Capabilities Messaging and file sharing integrated with your content and workflow.

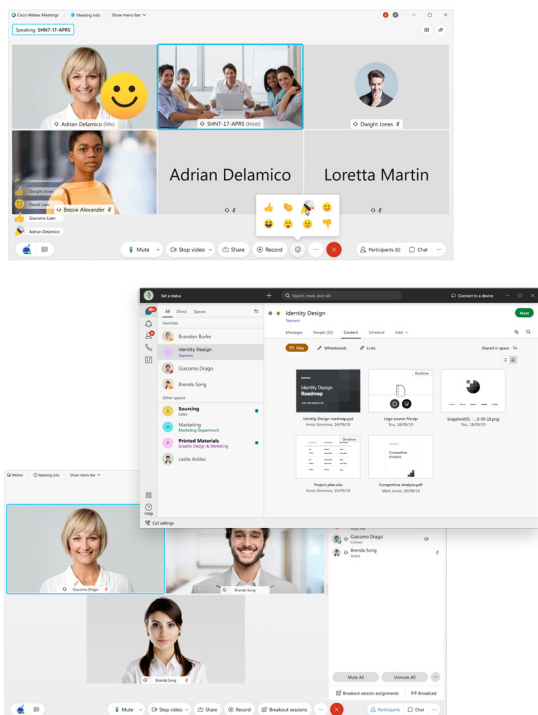
History Everything is saved so you never lose track of your chats and contents; all are safely archived.

Notifications Minimize distractions without missing critical updates, by customizing your notifications so you only receive alerts that matter to you.

Presence Status Easily view your colleagues' availability, removing the guesswork from communicating.

Offline Mode Listen to voicemail and view your messages when you don't have a network connection, staying productive at all times.





MEETINGS

Space Meetings With a single click of a button, you can schedule or start a meeting with everyone in your Space.

Personal Meeting Room Enjoy your own private and secure online meeting room with a dedicated phone number. All attendees can participate in HD audio and video, messaging, and screen-sharing collaboration.

Screen Sharing Share your entire screen or a specific application, without additional downloads or separate web collaboration apps.

In-meeting Chat During meetings, participants can chat with one another to increase meeting effectiveness from any device.

Guest Collaboration Invite external people to join you in a multimedia collaboration session.

Recordings Record and share meeting recordings for those who couldn't attend or for those who want to refer back.

Presenter Controls Manage various aspects of the meeting to ensure your meetings run smoothly without interruption.

HD VOICE CALLING

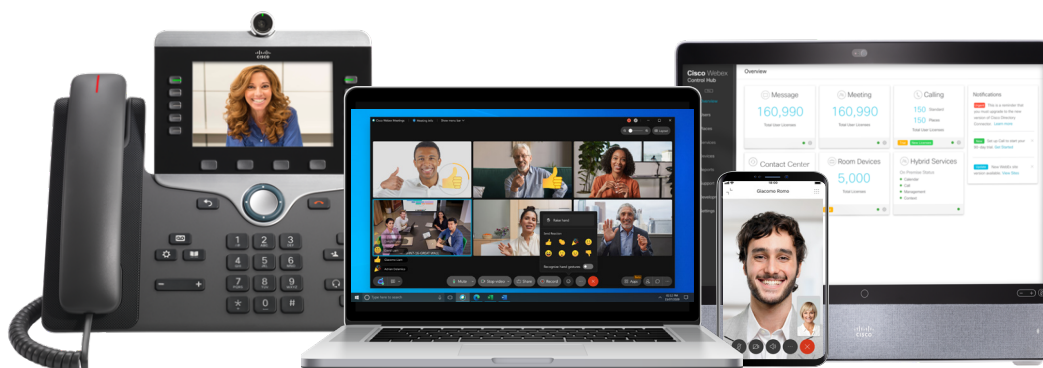
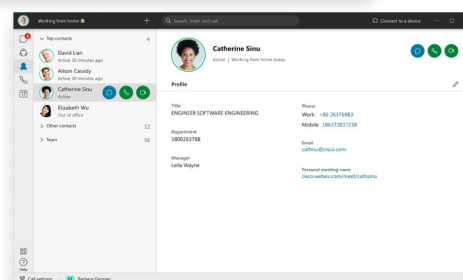
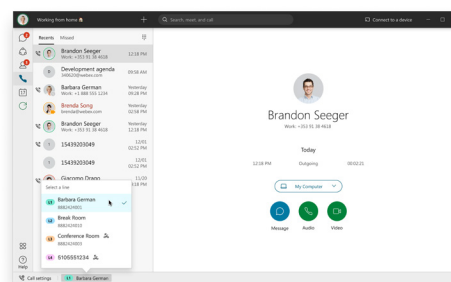
Single Number Reach One phone number where all calls go on a desktop, tablet, or smartphone.

Anywhere Calling Using the mobile app, you can place and receive business calls via cellular network, or via Wi-Fi network, using your business phone number.

Robust Phone Calling You can always be available for your team and customers. You can take multiple calls while working remotely increasing availability and productivity.

Advanced Directory Search your directories from any device, including any integrated applications.

Call Pull Seamlessly shift active calls from a desktop to mobile or the reverse, with a single click, without interrupting your ongoing call.



SUITES AND SEATS THAT FIT

VOICE WITH WEBEX SUITE

The Voice with Webex Suite includes two seat options - Standard and Professional. This suite is designed for users in your business that need calling features that work for both in-office and on-the-go. Both seats ensure that everyone fits into the Hosted Voice platform, while also providing the softphone application at these levels and competitive pricepoint.

COLLABORATION WITH WEBEX SUITE

The Collaboration with Webex Suite also includes two seat options - Professional + and Premium. This suite is built for users that need advanced calling features, along with collaboration features for leading your teams discussions. These users have increased group spaces as well as a dedicated meeting room for conferencing that can hold an increased number of participants.

Voice with Webex Suite		Collaboration with Webex Suite	
Standard SEAT	Professional SEAT	Professional + SEAT	Premium SEAT
User Profile: <ul style="list-style-type: none"> • Office worker • Minimal calling features • Remote calling • Minimal collaboration • Non-group leader 	User Profile: <ul style="list-style-type: none"> • Office worker • Mobile worker • Remote calling • Standard collaboration • Small group workspace 	User Profile: <ul style="list-style-type: none"> • Hybrid worker • Mobile worker • Remote calling • Full collaboration • Meeting presenter 	User Profile: <ul style="list-style-type: none"> • Lead collaborator • Mobile Worker • Remote calling • Advanced collaboration • Large meeting controller
Location Type: Standard office, lobby, break room or kitchen	Location Type: Standard office, lobby, break room or kitchen	Location Type: Standard office, remote office, conference room, co-working or hoteling	Location Type: Standard office, remote office, conference room
Core Features: <ul style="list-style-type: none"> • Dedicated phone number • Unlimited domestic/LD • Voicemail to email • Softphone for calling (mobile & desktop) 	Core Features: Everything in Standard, plus: <ul style="list-style-type: none"> • Unlimited FAX messaging • Visual voicemail • Group space with 25 participants • Message Storage 2GB, 3 years • Integrations: <ul style="list-style-type: none"> - MS Teams calling - Enterprise Content Management (OneDrive, Sharepoint, Box) 	Core Features: Everything in Professional, plus: <ul style="list-style-type: none"> • Group space with 100 participants • Message Storage 5GB, 3 years • Dedicated meeting room with 100 participants • Integrations: <ul style="list-style-type: none"> - MS Teams meetings - MS Office 365 calendar - Google G Suite calendar 	Core Features: Everything in Professional+, plus: <ul style="list-style-type: none"> • Group space with 300 participants • Message storage 10GB, 5 years • Dedicated meeting room with 1000 participants • Integrations: <ul style="list-style-type: none"> - Slack - Zendesk • People insights • Meeting live streaming • Meeting recording 10GB

		Voice with Webex Suite		Collaboration with Webex Suite	
		Standard SEAT	Professional SEAT	Professional + SEAT	Premium SEAT
ENTERPRISE FEATURES	Private Numbering Plan (ext. Dialing, etc.)
	HD Voice Codec
	Online Management Portal
	Outgoing Call Barring
	Incoming/Outgoing Call Screening
GROUP FEATURES	Music On Hold
	Busy Lamp Field
	Hunt Group
CALLING & USER FEATURES	Caller ID
	3-Way Conferencing
	Do Not Disturb
	Simultaneous Ring
	Sequential Ring
	Flexible Barring and Restrictions
	Unlimited Domestic Long Distance
	Call Logs and Call History
	Voicemail to Email
ADVANCED CALLING	Single Number Reach (Segra Anywhere)
	Video Calling
	Virtual Background
	Background Noise Reduction
	Visual Voicemail
	Contact Search
	Enterprise Directory Search
MESSAGING	Presence (Calling, Meeting & Status)
	Personal Message Status
	Join as Meeting Participant
	Fax Messaging (.pdf)
	Chat (1:1 & Multi-party)
	Voice and Video Conferencing
	File Sharing
	Desktop & Application Screen Sharing
	Full screen and Gallery View
MEETINGS	Search within Space
	In-app Meeting Scheduling
	Group Space Meetings	.	25	100	300
	Whiteboarding/ Annotation
	In-app Meeting Scheduling
	HD Video
	Full Screen & Gallery View
	Desktop Sharing
	Application Sharing
	Screen Sharing on Mobile
	Whiteboard
	Annotation
	Web Guest Experience
	Personal Meeting Room (PMR)	.	.	100	1000
	Join from a Video System (CMR)
	Call in Audio #
	Lock Meeting
	Gestures & Raise Hand
	Breakout Sessions
	Polling
	Recordings (Cloud)
	Transcriptions
	Floor Control
	Presenter/Password Protection Controls
	Alternate Host(s)
	Media Quality Indicator
	Remote Desktop Control
ADVANCED FEATURES & INTEGRATIONS	Microsoft Teams Integration
	Microsoft Office 365 Calendar Integration
	Google G Suite Calendar Integration
	Slack Integration
	Zendesk Integration
	People Insights
	Meeting Live Streaming