

## CHARLOTTE - 2

3101 INTERNATIONAL AIRPORT DR

Opened in 2012, our Charlotte-2 data center is conveniently located near the Charlotte-Douglas International Airport. The 28,000-square-foot facility primarily houses our "as a Service" solutions. Our Charlotte data centers are supported out of a single, centrally located network operations center that is staffed around the clock, 365 days a year. It is SSAE 16 SOC 2 Type II certified, PCI DSS and HIPAA compliant.



### NOC AND FACILITIES

- On-site staff monitors all cameras, access doors, and badge access areas
- 24x7x365 customer access
- Break room available
- Access to conference room if needed
- Staff available 24/7

### POWER & COOLING

- Redundant UPS Systems provide temporary power while being switched to generators
- N Generators
- N+1 cooling system
- Hot/cold aisle configuration
- 100% power SLA

### NETWORK & CONNECTIVITY

- Diverse fiber points of entry
- Carrier hotel connectivity
- 100Gbps network backbone
- Carrier neutral
- Multi-cloud exchange access to AWS and Azure
- Hybrid and Multi-cloud solutions

### FIRE SUPPRESSANT

- Dry pipe pre-action fire suppression system
- 23 active smoke detectors
- Dual detector activation required to charge system

### QUICK FACTS

- 5,500 sq. ft. data center floor footprint
- .75 MW power capacity
- 100% uptime SLA
- N+1 Cooling Redundancy
- Multi-layer security access
- 24x7x365 Network Operations Center

### FACILITY

- 28,000 sq. ft. of data center facility
- Facility fully populated by Segra
- Overhead power via conduit and data runs via basket tray
- Loading dock with Overhead door for easy delivery
- Colocation space is full but, IaaS, BaaS and DRaaS offerings are available

### SECURITY

- 24x7x365 Security cameras throughout facility
- Multiple layers of security to include but not limited to check in, dual authentication access, and biometric scanners
- No customer access to Managed Services cage